

April 28, 2026

**VIA COURT AGENT**

Honourable Chief Justice Skolrood  
Supreme Court of British Columbia  
Vancouver Registry  
800 Smithe Street  
Vancouver, BC V6Z 2E1

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The Honourable Justice Glustein  
Superior Court of Justice  
361 University Avenue  
Toronto, ON M5G 1T3

L'Honorable Philippe Cantin  
Cour supérieure du Québec  
Palais de justice de Québec  
300, boul. Jean-Lesage, bureau R-348  
Québec (Québec) G1K 8K6

Dear Sirs/Mesdames:

**Re: *Pro-Sys Consultants Ltd. et al v. Microsoft Corporation et al*  
Supreme Court of British Columbia, Vancouver Registry No. L043175**

***Gagné c. Microsoft Corporation et al*  
Cour Supérieure de Quebec, No. 200-06-000087-075**

***K.L. & K. (London) Limited et al v. Microsoft Corporation et al*  
Ontario Superior Court of Justice, Court File No. CV-1-603591-CP (Toronto)**

We are co-counsel for the Plaintiffs in the above noted class actions, working with the law firm of Bouchard + Avocats Inc. in Quebec, and with the law firm of Strosberg Wingfield Sasso LLP in Ontario. These matters were settled in 2018, and this letter serves as an update on the claims process.

The claims process and distribution protocol were approved by the British Columbia, Ontario and Quebec courts in 2020<sup>1</sup>. Two categories of compensation were available at the first stage

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<sup>1</sup>BCSC - Order of the Honourable Mr. Justice Myers re: distribution plan and claims administration, made (entered 30 Jan 2020); BCSC Settlement Approval Order of the Honourable Mr. Justice Myers made 21 Sep 2018 (entered 28 Feb 2019).

QC – Jugement de l'Honorable Bernard Tremblay, objet : demande pour obtenir l'approbation du plan de distribution, du plan d'administration et de désignation d'une administratrice des réclamations, 18 septembre 2020; QC- Jugement rectifié de l'Honorable Bernard Tremblay, objet : demande pour approbation d'une transaction et des honoraires et déboursés des avocats du demandeur, 27 décembre 2018.

of the claims process: Volume Licensee Vouchers and Consumer Cash Payments. The second stage of the claims process relates to School Vouchers.

**Consumer Cash Payments and Volume Licensee Vouchers**

Class members made claims by submitting an online claim form with the option of providing proof of qualification to the Claims Administrator (Epiq Class Action Services Canada Inc.). Payments per Microsoft product license ranged from \$6.50 to \$13.00 per purchase.

**Volume Licensee Vouchers**

Class Members who had purchased Microsoft products through a volume license agreement were provided with Volume Licensee Vouchers. These Class Members were eligible for \$650.00 without proof of purchase and required proof of purchase for any claims above \$650.00. Claimants could elect to rely upon Microsoft data regarding their purchases, or to provide their own records. Approved claims were paid with vouchers, which Volume Licensees could redeem for cash payments over a period of approximately 3 years, with a redemption deadline on May 16, 2025.

<b>Volume Licensee Vouchers</b>	<b>Value in \$</b>	<b>Rate in %</b>
Volume Licensee Vouchers Issued	\$ 46,600,298.00	100.00%
Volume Licensee Vouchers Redeemed	\$ 44,702,276.74	95.93%
<b>Volume Licensee Vouchers Remaining</b>	<b>\$ 1,898,021.26</b>	<b>4.07%</b>

Vouchers worth approximately \$46.6 million were distributed to volume licensees, and over 95% of those vouchers were redeemed prior to the redemption deadline.

In total, over \$44.7M was distributed to Volume Licensees.

The value of the unredeemed vouchers (approximately \$1.9M) was then distributed through the second stage of the school voucher distribution.

**Consumer Cash Payments**

Class Members who purchased Microsoft products without a volume license agreement were paid in cash. These Class Members were eligible for up to \$250.00 without proof of purchase and required proof of purchase for any claims above \$250.00.

On average consumers who made non-proof of purchase claims received \$54.85.

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ONSC Order of the Honourable Justice Belobaba re distribution plan and claims administration, 6 Aug 2020;  
ONSC Settlement Approval Order of the Honourable Justice Belobaba, 10 Dec 2028.

Status	Number of Cheques	Number in %	Value of Cheques in \$	Value in %
Cashed	556,762	89.14 %	\$ 31,542,089.50	91.46 %
Uncashed	67,812	10.86 %	\$ 2,944,146.00	8.54 %
<b>Total</b>	<b>624,574</b>	<b>100.00 %</b>	<b>\$ 34,486,235.50</b>	<b>100.00 %</b>

Over 600,000 consumer claims were approved by the Claims Administrator, and cheques were issued for approximately \$34.5M to Class Members. Approximately 90% of those cheques were cashed, resulting in \$31,542,089.50 paid.

The value of the uncashed cheques (approximately \$2.94M) was then distributed through the second stage of the school voucher distribution.

### **School Vouchers**

The second stage of claims administration involves the distribution of School Vouchers through the Claims Administrator with the assistance of an Oversight Committee. The amount distributed in Stage 1 of this process was determined by a formula set out in the Settlement Agreement based upon the combined total of consumer and volume licensee claims. The amount distributed in Stage 2 of this process is based upon the value of unredeemed Volume Licensee Vouchers (approximately \$1.9M) and uncashed consumer cheques (approximately \$2.94M).

The process of distributing and administering the School Vouchers is ongoing and will be the subject of a further report upon its conclusion, but we have provided a brief summary of the current status of that process below.

#### **Stage 1**

Under Stage 1, vouchers valuing over \$154M were distributed to schools across Canada. To date, approximately 74% of those vouchers have been redeemed (at a value of approximately \$114M), and schools are continuing to redeem the vouchers. Recipients may redeem the vouchers for eligible products purchased between June 30, 2022 and June 30, 2028. Stage 1 will conclude when the Stage 1 vouchers expire on June 30, 2028. Any unredeemed vouchers will be distributed through a further cy-près distribution.

#### **Stage 2**

On September 23, 2025, Stage 2 of the School Voucher distribution was launched to distribute vouchers with a total value of approximately \$4.85M. The Oversight Committee is continuing to oversee the distribution and administration of that process. Recipients may redeem these vouchers for eligible products purchased between June 30, 2022 and June 30, 2028. Stage 2 will conclude when the Stage 2 vouchers expire on June 30, 2028 (the same date Stage 1

concludes). Any unredeemed vouchers will be distributed through a further cy-près distribution.

**Unredeemed School Vouchers and Potential Cy-Près Distribution**

If there are unredeemed vouchers at the conclusion of the Stage 1 and Stage 2 voucher process, the Settlement Agreement and Distribution Protocol prescribe a Cy-Près distribution. It is currently unclear whether any such distribution will be required, or what the redemption deadline may be, if it does.

We would be pleased to respond to any questions or concerns you may have with respect to this correspondence.

Yours truly,

CFM Lawyers LLP



Naomi J. Kovak  
Partner

NJK/SMM

cc *Heather Rumble Peterson, Strosberg Wingfield Sasso LLP via Email*  
*Jean-Philippe Royer, Bouchard + Avocats inc. via Email*  
*Andrew Borrell, Fasken Martineau DuMoulin LLP via Email*